

Global Financial Services Provider Manages AntiVirus Complexity with Blazent

CUSTOMER CHALLENGE

Our customer is a leading provider of financial services technology to banks, credit unions, investment managers, retailers, merchants and government agencies all over the world. It has over 19,000 employees, 170 locations, and a large, distributed IT infrastructure.

The company has grown significantly over the years, fueled by numerous company acquisitions, and this challenged their centralized IT organization.

One specific example of these challenges

was the management of antivirus tools across their extensive server population. With different IT teams supporting all of the company's servers globally, responsibility for ensuring each server had sufficient antivirus protection was divided across multiple teams, located in different cities. This de-centralized, approach presented several drawbacks:

- No clear accountability,
- Multiple antivirus tools, and
- Limited reporting capabilities across the entire infrastructure.



HOW BLAZENT HELPED

Enterprise IT turned to Blazent to help raise internal visibility for the antivirus problem, and obtain the necessary resources to solve it.

Working with their Blazent Technical Account Manager, Enterprise IT quickly identified more than 170 servers, both customer-facing and internal, that were:

- Not running any antivirus software, or
- Running improperly configured antivirus software that was not reporting.

This insight provided by Blazent helped

raise the antivirus issue to the attention of the Chief Security Officer, who was troubled by the company's level of exposure, and quickly allocated the resources to address the situation.

After making the necessary adjustments to the specific servers in question, Enterprise IT utilized Blazent's Operational Compliance Module to track the progress of their remediation efforts in real-time, and raise the bar on their server antivirus coverage.



Going forward, the company is now able to ensure antivirus software is present, active, up-to-date, and reporting back to the management server for all servers in their global IT environment.

RESULTS

Without Blazent, Enterprise IT and the company's leadership team would not have realized the full impact of their antivirus issues unless a major security breach occurred. As a financial services provider with many customer-facing servers, a virus outbreak would not only

have financial consequences, but also would have put the company's credibility into question. Obviously, given the sensitive nature of the financial services business, these servers demanded the maximum antivirus protection that Blazent ensured was provided.



**BLAZENT
IMPACT**

Fewer Opportunities
for a Security Breach



Enhanced Credibility
with Customers

About Blazent

Blazent is the world's most widely-used IT Data Integrity Engine. Built on patented algorithms developed over the last decade, Blazent's cloud-based engine aggregates, reconciles and consolidates IT data to guarantee continuous accuracy, and to optimize IT management & operations. Global 5000 executives rely on Blazent to ensure effective governance & compliance, mitigate risk, control costs and support major business transformation. As the gold standard for IT Data Integrity, Blazent empowers the business of IT. Headquartered in Silicon Valley, California. For more information, visit www.blazent.com or follow Blazent on Twitter @Blazent.

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